

Freephone: 0800 001 6614 Mob. 07702 579 787

www.dbrroofing.co.uk info@dbrroofing.co.uk

TERMS AND CONDITIONS:

- 1. DBR & SONS ROOFING hereby agrees to provide the goods and services stated overleaf at the contract price. Should the Company find during the execution of work that the contract cannot be properly undertaken due to the state or condition of the Customer's property then the Company shall have the right to terminate the agreement with immediate effect on terms that the Customer shall be liable to pay the Company the cost of the Goods and Services already supplied by the Company at the contract rate including Variations and Extras unless the Company and the Customer shall agree any Variations that in the opinion of the Company, shall be required to enable them to properly perform the contract. The price of such Variations and any Extras shall be agreed in writing between the Customer and the Company.
- 2. The Customer shall permit the Company, its Servants or Agents such access to the property that the Company reasonably requests for the purpose of surveying, installing and inspecting the works and shall also provide free of charge to the Company during the installation a storage area for the Company's materials as well as 110/240 volt electric power and water.
- 3. The Company shall use its reasonable endeavours to adhere to any delivery and installation period quoted insofar as it is able but time shall not be of the essence and the Company shall not be responsible for any loss or damage sustained by the Customer by reason of any estimated delivery installation or completion or other date quoted not being adhered to.
- 4. The Company shall not be liable in respect of any loss damage or delay which may be caused by factors outside the control of the Company such as adverse weather conditions prior to or during the installation or sickness or injury to the Company's workforce or factors that could not have been reasonably foreseen by the Company at the time of entering in the Contract.
- 5. During installation the Company will use its reasonable endeavours to keep the Customer's building and possession in a weatherproof state but by reason of the nature of the work undertaken by the Company, the Company cannot take responsibility for damage to the Customer's building or by ingress of water or wind unless a temporary roof is installed at the Customer's expense. It is the Customer's responsibility to protect the contents of his property which maybe underneath or in the vicinity of the installation during the course of the installation.
- 6. The Customer acknowledges that small cracks or loose plaster necessitating re decoration may occur in any ceiling immediately below any roof installation and the Company shall not be responsible for the cost of redecoration.
- 7. Deposits are to be paid to the Company where requested by the Company no later than seven days prior to the commencement of the works. On completion of the installation the Company shall deliver to the Customer an invoice which should be paid, less any deposits, immediately. The Company shall deliver to the Customer a receipt if requested. For the avoidance of doubt the Customer shall not be











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entitled to refuse payment of the invoice of the main contract only on the ground that he disputes the invoice for any of the Variations or Extras.

- 8. Value Added Tax at the appropriate rate shall be payable on all monies due from the Customer to the Company pursuant to this Contract.
- 9. Upon payment of all monies due, the company guarantee becomes valid (as stated on invoice). The Customer acknowledges that if an insurance backed guarantee is required then this is to be quoted for separately and will be issued directly by the insurance company within their own time scale and that the Company has no influence regarding this matter. For the avoidance of doubt this guarantee shall not be formally binding upon the Company until all monies due to the Company have been received by the customer.
- 10. The Company shall have the right to suspend work immediately and without prior notice in the event that any sum due by the Customer to the Company shall be outstanding and unpaid on the due date until such time as the sums in question are paid.
- 11. The materials supplied to any contract shall remain the property of the Contractor until the Customer has paid the Contract Price in full.
- 12. The Customer is responsible for obtaining all necessary permissions and approvals prior to the carrying out of the works.
- 13. If scaffolding is included within the quote then please note this will generally be erected and removed upto 7 days prior to work commencing and 7 days after completion. Timings however can vary, and DBR & SONS ROOFING are not liable for any delay with this.
- 14. In the unlikely event that you have a complaint please refer our complaint policy on our website or call us to get a hard copy posted to you.

TERMS & CONDITIONS OF SALE

1. DBR & SONS ROOFING. have not included for the redesign of any the falls in the roof levels. The new membrane system will be installed onto the existing constructed joist levels.

Any water that may be retained on the finished roof surface will not affect the terms of the issued guarantee and DBR & SONS ROOFING will not be held liable for any claims or withholding of monies as a result of any such occurrences.

- 2. The client, prior to commencement of any works, must specifically instruct for the reconstruction of any roof falls if this is a clients' requirement of the proposed works.
- 3. The removal of debris, if quoted, will include for all existing materials removed from the quoted works area. This will not include client's own private rubbish or waste, nor will it include the removal of any dust deposits to the surrounding area as a result of the works.
- 4. If the works are to be accompanied with a guarantee (as stated on quote), no such guarantee will be valid until receipt of full payment for the works is received.
- 5. The goods used during the works will remain the sole property of DBR & SONS ROOFING. until receipt of full payment of the invoiced works.











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- 6. During the works, some debris may be deposited to the area below. Any items that require protection should either be removed or protected by the client prior to commencement of the works.
- 7. Any works that involve access or works in association with neighbouring properties should have permission granted between the said neighbours and the client. Any such permission is deemed to have been granted prior to commencement of the works.
- 8. Any damage caused to glass conservatories/ Perspex roofing sheets/ ceilings, plasterboard, plaster, artex or any such materials as a result of any re-roofing works will not be the liability of DBR & SONS ROOFING to make good.
- 9. In the event of exposing bats or similar wildlife within the fabric of the building during the works, and if such exposure results in the cessation of works, delays or additional works being required, such costs must be paid for by the client.

Building Regulations

- 1. "In the event you accept our quotation you are deemed to have sought the appropriate Permissions and Approvals. Failing that, you are advised that you should seek approval for these works from your Local Area Building Control prior to commencement, thus to ensure your existing roof insulation conforms to the required value in the Building Regulations 2006."
- 2. "Due to recent changes in the Building Regulations Part L1B, which relates to thermal insulation of existing domestic properties, we are obliged to inform you that householders are responsible for applying to their Local Area Building Control department, prior to any roofing works commences, to confirm that the roof insulation conforms to the current Building Regulations 2006."







